

Board Action Matrix

Jan 16 BM A 03.0

Group	Item	Date	Issue	Action	Owner	Due	Status	Comment
BM	1415-249	13/11/2014	NRPS Retender	Produce deliverable programme for successful retendering in one year's time	IW	Sep 2015	Complete	Timetable discussed and agreed by SGG on 29/10/15
BM	1415-250	12/02/2015	Passenger satisfaction with Transport Focus	The Passenger Contact Group should review the 70% satisfaction target and report its findings back to the Board	DS	Nov 2015	Complete	The Contact Group conducted a review at its October 15 meeting. The conclusion was to that the target remains appropriate for the next twelve months.
BM	1415-251	12/02/2015	Board Membership Code	Update the Board Membership Code to further take into account potential conflicts of interest in relation to our additional remit	JC	Feb 2016	Ongoing	The second version draft had been sent to the DfT for comment. JC would bring the Code back to the Board at the earliest opportunity
BM	1516-252	16/10/2015	Alternative dispute resolution	Clarify latest position with DfT in relation to Alternative Dispute Resolution for the Rail industry	MH	Nov 2015	Complete	Discussed at Members Event on 15/10/15